



AIR CONDITIONING MAINTENANCE PROGRAM

Plan Highlights

Q: Who is eligible?

A: Current active co-op members who own their home and are solely responsible for their home central air conditioning system. No pre-inspection is required.

Q: What are the benefits?

A: One yearly maintenance visit, including inspection, cleaning and lubrication of key components, and replacement of worn-out consumable items such as belts, gaskets, washers etc. No service fees, deductibles or claim forms. THIS IS NOT A REPAIR PRODUCT.

Q: What is covered?

A: Maintenance to the principal central air conditioning system of the home.

Q: What are the exclusions?

- Repairs to failed or non-operational components within the system
- Coolant replenishment in excess of 2 pounds or \$100 value
- Commercial systems • Gas-powered systems
- Geothermal systems/heat pumps
- Water or electric lines to/from the central cooling system, including condensate pumps and related components
- Distribution systems such as air ducts, filters, air handlers or diverters, registers, pipes or radiators
- Portable units, swamp coolers, dehumidifiers or humidifiers
- Window, wall or rooftop units
- Chimneys, flues or vents
- Cosmetic coverings including doors, panels, trim, flushing, insulation or baseboard casings
- Electronics, internet-enabled or 'smart' components or functions (such as zone controllers)
- Cooling units configured not to code or in line with manufacturer instructions
- Incidental or consequential damages
- Bringing up to code, upgrading or problems that existed at the time the member first enrolled

This card is not the full product Terms and Conditions; but only a highlight of items covered and common exclusions. Additional terms, conditions and exclusions apply. Full terms and conditions, which are always provided to the member at enrollment, are available upon request.

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