



AIR CONDITIONING PROTECTION PROGRAM

Plan Highlights

Q: Who is eligible?

A: Current active co-op members who own their home and are solely responsible for their home central cooling unit. No pre-inspection is required.

Q: What are the benefits?

A: Unlimited calls, with (standard cover) an incident limit of \$800 and annual benefit of \$3,000, or (plus cover) an incident limit of \$2,000 and annual benefit of \$4,000. Coverage starts 30 days after the enrollment is processed. No service fees, deductibles or claim forms.

Q: What is covered?

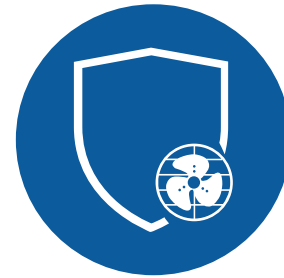
A: Repairs caused by normal wear and tear to the principal central cooling system of the home (including one with a heat function). If the cooling system cannot be repaired, customer will receive a reimbursement towards replacement with one of the same capacity and fuel type, within the available incident and annual benefits.

Q: What are the exclusions?

- Coolant replenishment in excess of 2 pounds or \$100 value
- Commercial systems • Gas-powered systems
- Geothermal/indirect coil systems
- Water or electric lines to/from central cooling system, including condensate pumps and related components
- Distribution systems such as air ducts, filters, air handlers or diverters, registers, pipes or radiators
- Portable units, swamp coolers, dehumidifiers or humidifiers
- Individual window, wall or rooftop units
- Chimneys, flues or vents
- Cosmetic coverings including doors, panels, trim, flushing, insulation or baseboard casings
- Electronics, internet-enabled or 'smart' components or functions (i.e. zone controllers)
- Cooling units configured not to code or in line with manufacturer instructions
- Incidental or consequential damages
- Bringing up to code, upgrading or problems that existed at the time the member first enrolled

This card is not the full product Terms and Conditions; but only a highlight of items covered and common exclusions. Additional terms, conditions and exclusions apply. Full terms and conditions, which are always provided to the member at enrollment, are available upon request.

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